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## QUALITY POLICY STATEMENT

Reviewed April 2022

The Company's business activities are:

- Standard screw conveyors from stock
- Repair and refurbishment of existing conveyor equipment

serpecon Limited, based in Havant, Hampshire, is a long-established manufacturer of high-quality stainless steel and mild steel material conveying systems for the Water Industry using a wealth of engineering and application expertise. Full installation, modification and refurbishment packages of both SERPECON and non- SERPECON equipment can also be undertaken.

We at Serpecon pride ourselves in being at the forefront of new developments within the industry and all equipment is designed at our premises in Havant. Manufacturing and testing is carried out by our vetted preferred suppliers. Our aim is to provide a first class, value for money service and endeavor to develop long-term relationships with our clients.

The directors and employees of the company value our clients and we are dedicated to satisfying their expectations. This is achieved through the effective and consistent implementation of the company's operational management systems, which reflects our clients' and business requirements.

Our documented Quality Management System which is certified to the requirements of ISO 9001: 2015 provides Policies, procedures and guidelines which are mandatory in all appropriate areas of the company's operation.

The company's objective is to achieve continuous client satisfaction through the delivery of the clients agreed requirements, compliance to applicable statutory and regulatory requirements and the continual improvement of the company's QMS.

This policy and company quality objectives are annually reviewed at the Management Review meetings and displayed on the company notice board for communication to company employees. It is also available to Interested Parties on request



Signed:

Company Managing Director

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| <b>Address</b>     | 9 Downley Point   Downley Point   North Industrial Estate   Havant   PO9 2NA  |
| <b>Telephone</b>   | 02392 483 218   |
| <b>Sales</b>       | sales@serpecon.co.uk  |
| <b>Accounts</b>    | accounts@serpecon.co.uk   |
| <b>Serpecon</b>    | Registered Co. No. 02423539   |
| <b>Reg. Office</b> | The Straw Barn   Upton End Farm Business Park   Shillington   Beds.   SG5 3PF |

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|-----------------------------|-----------------------------------|
| <b>Directors</b>            | S. Issitt, P. Shepperd, L. Spiers |
| <b>Info</b>                 | info@serpecon.co.uk               |
| <b>Website</b>              | www.serpecon.co.uk                |
| <b>VAT Registration No.</b> | 547 2710 43                       |



Certificate Number 12131  
ISO 9001